



DEPARTMENT OF PERSONNEL

Organizational & Employee Development Services

Featured Courses – December 2009

More OEDS Training Programs:

- Interpersonal Communication
- Written Communication
- Presentations, Design, and Delivery
- Leadership Development
- Human Resource Training
- Investigator Training
- Computer Training
- Project Management
- Risk Management
- Professional Development
- HRMS Training
- Government Efficiency
- eLearning Courses

Registration Information:

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Reasonable Accommodation:
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INFORMATION TECHNOLOGY TRAINING

A+ Certification Training (5 Days) (01-04-T017)

This course covers the foundational tools you need for the most common PC hardware and software concerns. You will use hands-on exercises include step-by-step repair and maintenance of the PC, optimizing the PC's performance and understanding the different operating systems (DOS, Windows 95/98, NT).

[Learn more about this course...](#)

C# 2008 - Level 1 (3 Days) (01-04-T666)

If you are new to C# programming, you will want to take this course to learn the syntax for building applications with Visual C#. This course uses a step-by-step hands-on approach to learning the essential techniques for writing and running your first C# code.

[Learn more about this course...](#)

C# & Visual Basic - Level 2 (3 Days) (01-04-T659)

This course is for you if you are a developer who has experience programming in either Visual Basic .Net or C#. You will learn important .Net programming paradigms and focus on useful and pragmatic programming topics chosen to have maximum value for the active programmer in this course.

[Learn more about this course...](#)

Dreamweaver CS4 - Level 1 (2 Days) (01-04-T658)

Learn how to quickly and easily design, develop, and maintain websites and web applications from start to finish with Adobe Dreamweaver CS4 software. Built for both designers and developers, Dreamweaver CS4 offers you the choice of working in an intuitive visual layout interface or a streamlined coding environment.

[Learn more about this course...](#)

Flash CS4 Professional (2 Days) (01-04-T677)

In this course you will learn how to update your website to take advantage of new technologies that are available. This course will show you how to create rich applications and provide the critical skills needed to create objects and animations in Flash CS4 Professional.

[Learn more about this course...](#)

Help Desk Specialist (2 Days) (01-04-T667)

In this course you will learn how to improve operating efficiencies which will enhance your customer satisfaction levels. This course will help you understand how to adopt industry best practices and integrate customer service as a basic part of the caller interaction.

[Learn more about this course...](#)

Continued on next page.....

Javascript Advanced (2 Days) (01-04-T317)

This course is designed to help you learn how to control the appearance, location and display characteristics of nearly every aspect of a web page, from flashy DHTML capabilities to the more traditional elements. You will practice manipulating forms, objects, cookies and windows.

[Learn more about this course...](#)

PowerShell Scripting (2 Days) (01-04-T650)

This hands-on course will introduce you to the new Windows command-line shell, PowerShell. PowerShell offers you both a command-line interface as well as a scripting environment. In this course you will be introduced to the fundamental skills necessary to automate routine tasks like adding users and mailboxes; working with files, event logs and other forms of structured data; and manage the users and resources of complex Windows networks.

[Learn more about this course...](#)

Security+ (5 Days) (01-04-T255)

This course covers the foundations of network security. You will learn to analyze and protect your networks from malicious attacks and breaches of confidentiality. You will also gain the skills needed to design networks for compliance with your organization's standards as well as other government standards and requirements.

[Learn more about this course...](#)

***New* SQL Query Tips, Tricks and Traps (1/2 Day) (01-04-T687)**

This course will focus on tried-and-true techniques for overcoming many of these common issues. You will use SQL Server Management Studio to clean up your data and streamline your work.

[Learn more about this course...](#)

SQL Stored Procedures (2 Days) (01-04-T275)

This course presents the rules for creating stored procedures and provides practical advice on maximizing their use. You will learn extended, system, and user-defined procedures as well as triggers.

[Learn more about this course...](#)

SQL Structured Query Language -Lecture (2 Days) (01-04-D156)

This course is designed to teach you ANSI standard SQL and how it is used with relational databases. Although the main focus of the course is on the data retrieval command syntax of SQL, you will also learn aspects and relational database design to round out the course.

[Learn more about this course...](#)